

Specialty Clinic Exam Room Technology Checklist

A practical planning worksheet for clinics evaluating exam room touchscreens, patient education software, consultation room displays, and AI-enabled room workflows.

Best used before a demo: bring this checklist to operations, clinical leadership, marketing/patient experience, and IT so the first rollout starts with room strategy instead of hardware guesswork.

1. Room Strategy

- Which rooms should be part of the first rollout?
- Which specialties or visit types create the strongest patient education need?
- Which room moments matter most: rooming, waiting, provider conversation, wrap-up, or follow-up?

2. Patient Education

- Which conditions, procedures, treatments, or services need better visual explanation?
- Which preparation and post-care instructions should be available in the room?
- Which patient questions are repeated often enough to standardize?

3. Provider Workflow

- Do providers need screen sharing, anatomy visuals, procedure explainers, or document access?
- Which conversations should be supported before the provider enters?
- Which conversations should remain provider-led?

4. Content Governance

- Who approves patient-facing content?
- Who updates service, procedure, and post-care information?
- How will content differ by specialty, room, provider, or location?

5. Hardware and Operations

- Are mounting, power, network, kiosk mode, and device health ownership clear?
- Who handles support if a screen is offline?
- Will the room screen need to coordinate with existing tablets, TVs, or digital signage?

6. Security and Privacy

- What information is safe to display on a shared room screen?
- Which workflows should avoid protected or sensitive patient details?
- What review is needed from compliance, IT, or legal teams?

7. Launch Measurement

- Which metrics matter first: demo requests, resource use, staff adoption, patient feedback, provider feedback, room uptime, or treatment conversion?
- Who reviews analytics after the first month?
- Which rooms or specialties should be expanded next?

Next step: Request a LuminaTouch demo at luminatouch.io/contact.html

LuminaTouch helps specialty clinics turn waiting rooms, consultation rooms, and exam rooms into clinic-controlled touchscreen experiences for patient education, provider support, documents, and rollout-ready workflows.